

STATE OF MISSOURI



Information Technology Advisory Board

November 25, 2009 ITAB Meeting Minutes

Attendees:

Cliff Gronauer, ITAB Chair, MSHP

Doug Young, CIO

Atchison, BJ ITSD-DED
Bradley, Mark Adj General
Brunner, Mark MDC
Buechter, Augie ITSD-DSS
Burris, Kathy ITSD-DOC
Byers, Chip MOREnet
Crocker, Jeremy ITSD-OA
Dwyer, Tim ITSD-DIFP
Eggen, Gary OA-DPMM
Falter, Jeff ITSD-DOR
Fischer, Chris ITSD-SEMA/DPS

Haithcoat, Tim ITSD-OA
Holmes, Arlan ITSD-OA
Jenkins, Tyler ITSD-DSS
Kelso, Craig SOS
McFarland, Rick ITSD-DNR
Merrell, Durk ITSD-OA
Miller, Christina SOS
Miller, Mike MODOT
Monda, Paul ITSD-DHSS
Morrow, Dave AGO
Pahl, Eric ITSD-MDA

Reed, Phil ITSD-DOR
Roggero, Jim OSCA
Siegler, Steve ITSD-OA
Thomas, Ron ITSD-OA
Volkart, Jason ITSD-DOLIR/DED
Wieberg, Pete ITSD-OA
Wilkerson, Chris ITSD-DSS
Wright, Paul ITSD - DESE

Cliff Gronauer called the meeting to order at 8:30 a.m.

ACTION ITEMS

1. ITAB September 2009 meeting minutes will be presented for approval at the next ITAB meeting.

GENERAL BUSINESS

1. ITAB Chair Items (Cliff Gronauer, MSHP)

- There are 2 nominees (Jason Volkart and Mark Bradley) for Vice-Chairman to serve in 2010, and then as Chairman in 2011.

(Steve Siegler then introduced the new State CIO, Doug Young)

2. CIO Discussion (Doug Young)

- Doug had the opportunity to sit and talk with Governor Nixon to discuss his vision of technology and the direction he wants to go. He said the Governor sees the vision and knows where we want to go with it.
- Steve Adams, ITSD-DSS is retiring 01-01-10. Chris Wilkerson has replaced Steve as the new CIO at ITSD-DSS. Chris will continue his work with Stimulus 360, but will phase out of his other OA duties.
- The ITSD-DNR position is currently vacant. We will be looking at the IT Director role and the option for the possible Director serving more than one agency, as they have done with the smaller agencies.
- Stimulus 360 is ongoing.
- Statewide Broadband: Due to the large number of complex applications, the Federal Government has pushed this award announcement back several months.
- Unified Communications Trial: This report will be due out soon.

REPORTS

1. Architecture Review Committee (Ron Thomas)

- No report this month.

2. Digital Media Developers Committee (Josh Bullock)

- No report this month.

3. MOTEC Update (Jeff Falter)

- November usage was below 50% and the December schedule is currently running below 25%, which we think has to do with budget cuts. Typically, both of these months are in the 70% range.

4. Personnel Committee (Phil Reed)

- Activities are tapering down. PDF's of job descriptions are being generated and reviewed.

5. Project Management Standing Committee (Paul Monda)

- Several MPM certifications are due to lapse 12/31/09. A list will be sent out to the IT Directors in a couple of weeks to see who specifically from their areas will lapse. Those who lapse will have one year to retain certification by taking classes. Doug emphasized the importance of maintaining employee's project management certification.

(At this time, the 2 vice-chair nominees presented their nomination "speeches" and everyone was asked to fill out the ballots)

6. Security Committee (Chris Fischer)

- We met last Thursday and we presented the procedure piece of the Patch Management Policy to the ISO of each department to get their feedback. I am already receiving suggestions from people.
- Also, Mike Roling was introduced as the new CISO to all ISO's at the meeting.

7. User Group Coordination (Jeff Falter)

- The first meeting to re-establish the Websphere User Group was held in October. There were 6 agencies present; both from the programming and technical sides.
- The next meeting will be held December 7, at MSHP/ISD conference room. At this meeting we will elect a chair and setup a meeting schedule. A SharePoint site for the User Group has been established.

8. Internet/MOREnet Update (Chip Byers)

- There was an internet usage spike during the Governor's Office Bldg. incident.

9. ITSD

a. Infrastructure (Chris Wilkerson)

➤ Data Center –

- There is a major transition within SDC with the personnel changes.
- One project on the horizon is a major upgrade to the storage area network. The paperwork has been processed for these purchases, so you will see a major SAN upgrade happening in the Data Center.
- Also a decision was made to change the Active Directory structure.

➤ Network (Pete Wieberg) –

- Work continues on Unified Communications and Broadband.

➤ **Cyber Security (Steve Siegler) –**

- Mike Roling is currently the CISO and is working with 3 staff in the Truman building and along with the ISO's from each agency to identify the vulnerabilities of possible cyber attack points and help staff plug those holes. Since March/April of this year, we have found 378,000 plus vulnerabilities and assisted in getting these fixed. We monitor every day to find others.
- There will be adjustment to the security team to adapt and get better and more efficient as we see how things progress.
- From Consolidation 2.0 standpoint, we are identifying some functional area efficiencies that can be gained, some costs value, and some return on our investment by consolidating. Some of the areas being looked at: Help Desk, Security, Active Directory, server, mainframes, etc.
- Consolidation 2.0 pilot will wrap up at the end of November. We will then gather information from the IT staff and the business side; and post the input out on SharePoint. The CIO will then make recommendations to the Commissioner, who will say to implement or not implement. If the Commissioner chooses not to implement, we will go back to build on Consolidation 2.0 and try to make it in a more efficient manner.

b. Web Presence (Steve Siegler)

- Continuing to take on state agency websites, they are developing as fast as possible.
- They are looking for 2 more high level Web developers that have been doing this for a career, not someone that has to be trained. They will be on call 24/7 for the Governor's office and Commissioner's office sites to keep these major websites up to date. If you know of anyone, please send them Steve's way.

c. Administration (Arlan Holmes)

- Revenues were down 14% last month, and down 10% over the year.
- Budget negotiating continues for Disaster Recovery.
- The consolidated IT Directors are working on the "what happens if" the legislatures have amendments in the House budget that would cut the IT budget. This would impact the State Data Center usage and charges. An impact statement would need to be considered in December or January. This would not only affect the consolidated agencies, but also the non-consolidated agencies as well.

10. Statewide Purchasing Update (Gary Eggen)

- Work is beginning on the copier contract, which expires June 30, 2010. The printer/copier market presents more challenges for re-bidding. Gary would like feedback and/or assistance in these 2 areas soon, possibly changing how we have been doing this.
- Met with Gartner last week. They will review bid specifications before they go out.
- Also weighing the options of leasing multi-functioning devices vs purchasing them.

11. MO GIS Advisory Council/GIO Update (Tim Haithcoat)

- New leaf-on NAIP (National Agriculture Imagery Program) photography at 1 meter resolution is now available.
- Moving from Intranet-centric focus to more of an Internet focus.
- Currently developing an Enterprise GIS Plan.
- Broadband Mapping - The award amount is due Monday.
- Cliff Gronauer inquired about a couple of GIS related projects. The first one is Street Center Lines - MODOT has gathered data on all major roads and are currently working with SEMA to get data on remaining side roads. The second project is Point Based Addressing. Tim said they

are working with local governments on PBA, and we are trying to facilitate the development for many of the counties where there is no data.

- No specific target plan or date set for either project. Working with local government on a data sharing agreement.
- MoDOT has approximately 70 counties of parcels mapped, but may not necessarily have an associated address.

(At this time, the ballots were tallied and Cliff introduced Mark Bradley as the new Vice-Chairman for 2010).

DISCUSSION

- Doug said they are diligently working on the State of the State Report. Gina Mauller is the Special Project Director for this. They are working on a new look and feel. The document will be shortened and will contain accomplishments and specific points. Wording the report in such a way that everyone understands; besides the "techies" will be a good communication tool.
- The Legislators need a better understanding of IT and how IT in reality is more efficient and saves them money. How to educate them is still up in the air. It must come from the IT agencies and present some sort of marketing tool to them.

OPEN DISCUSSION

- **NO ITAB METING IN DECEMBER, the next scheduled meeting is January 27, 2010.**

REVIEW OF ACTION ITEMS

1. Feedback is needed on the Copier Contract soon; please send Gary Eggen any comments.
2. Each agency should provide performance measures to Doug.

Cliff asked for a motion to adjourn. Mike Miller motioned, Paul Monda seconded, it was voted on and the meeting was adjourned.

NEXT MEETING

The next ITAB meeting is scheduled for **Wednesday, January 27, 2010 at 8:30 a.m. at the Kirkpatrick State Information Center, Interpretive Center, 600 West Main Street, Jefferson City, MO.**

CG/cc